

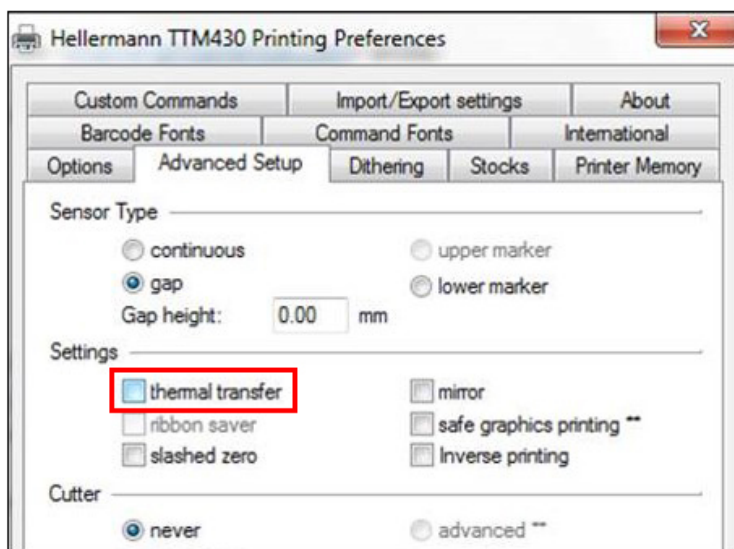
Software and Printer Support

The TTM430 / TTM460 shows a ribbon error.



New TTM430 Series & TTM460 Series

- OPTION 1:** Click the Windows Start button and select **Devices and Printers**. Right-click your printer's driver and select **Printing Preferences**. Click the **Advanced Setup** tab. Under **Settings**, uncheck "thermal transfer." Try printing to see if the issue is resolved.



- OPTION 2:** On the front panel of the printer, turn **Ribbon Supply OFF**. Try printing to see if the issue is resolved.

- If the problem still exists, please contact **Tech Support** for possible repair.

